



CATSTYLE

Quality furniture from Bulgaria

TERMS & CONDITIONS

The following TERMS & CONDITIONS shall apply to all orders through www.catstyle-bg.com for purchase of Furniture Packages and services.

- **Ordering**

A proposal is firm for 10 days from the date it is made. The content of your order can be edited at any time during the purchasing process. Once we receive a complete signed and faxed Order Form and cleared funds as invoiced the Order will be considered as finalized. Any changes in quantity or specification on a later stage are subject to approval by CATSTYLE™.

- **Pricing**

All prices are stated in Euros, inclusive of VAT and are subject to change without prior notice. Prices exclude delivery and installation fee. Until an Order has been finalized and confirmed by CATSTYLE™, we reserve the right to pass on any price rises incurred and published officially on our website.

If subsequently an item is discontinued, out of stock or experiences a change in price, we will offer a product of an equivalent value or more in its place. If such a replacement product is not acceptable then CATSTYLE™ will refund the value of the item(s) to the client.

- **Payment**

Unless otherwise agreed, payments for all Order shall be paid as follows:

A deposit of 60% of the total cost price is required on ordering with the balance due within 5 days of receipt of the balance invoice but not later than 5 days prior the agreed delivery date. The Balance Invoice will account for any adjustments as well as shortfalls due to intermediary bank charges or human error. All bank expenses (fees, commissions, charges) and other applicable costs shall be covered by the buyer.

Payments unless otherwise agreed by email or in writing should be made by a SWIFT transfer to CATSTYLE™. The payment details are specified on the Invoice.

In the event of an earlier ordering we reserve the right to issue the balance invoice prior the agreed delivery date in order to save our clients any extra expenses caused by price rises.

If you choose to pay 100% of the price you will receive 2% /two percent/ discount on the total price.

Orders of 1500 € or less will be invoiced and payable in full. The delivery and installation fee will be calculated after you place your order and will be indicated on your Order Form.

- **Ownership**

CATSTYLE™ shall remain the owner of all goods, until the full amount of invoice value has been paid.

- **Delivery & Installation**

CATSTYLE™'s standard lead period is 40 working days, defined by the Bulgarian calendar (excluding religious and other statutory holidays); please make sure that you book your delivery date on time as we would like to avoid any disappointment. The delivery date can not be earlier than the expiring date of the 40 days period unless otherwise agreed and confirmed by email or in written.

CATSTYLE™ will always try to deliver and install wherever possible and with due advanced Installation notice to client as well as developer. Due to the nature of the jobs we do, we can't provide the service without preliminary confirmation.

External Access Confirmation:

A free access to the property is required (clear road access. We reserve the right to charge a fee for delays in providing access to the property where the furniture package is to be installed.

Internal Access Confirmation:

Most of our furnishings are purchased with internal access in mind. In case of any access restrictions such as limited doorway space, low ceilings or any other unusual build features, CATSTYLE™ may apply additional delivery fee. We expect confirmation that free access to common parts such as stairs and corridors is available. The apartment is complete, clean, locked and there is no outstanding work. There is functional Electricity, water supply and sewage.

Where the above is not provided delay may occur and CATSTYLE™ will not be liable to the purchaser.



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In the event of constructions delay or lack of authorization to access we will postpone the delivery and installation until it is possible to resume.

CATSTYLE™ reserves the right to charge the client for any costs incurred through change of installation date or goods, which is not company's fault, as follows:

Storage fees: Property completion delay over 1 month – 100€ per month.

Re-delivery fee: Equivalent to the Delivery fee reflected on the Order Form.

In the unlikely event where CATSTYLE™ fails to meet the agreed delivery date, we agree to compensate clients by 1% per 10 days until the work is completed.

- **Liability**

It will be the responsibility of the purchaser to ensure that all goods are insured once delivered. CATSTYLE™ is only responsible for the goods up the time of delivery and installation. All items will be checked on delivery and CATSTYLE™ will advise purchaser if any items are outstanding.

CATSTYLE™ require that purchaser or their nominated representative to be present in the property in order to sign the ACCEPTANCE PROTOCOL, along with an Inventory list which will also serve to indicate any missing, defective or incorrect items. Failure to do this within a reasonable time would be considered as the purchaser has accepted and approved all work.

- **Guarantees & Defects**

CATSTYLE™ accepts full responsibility for defective, damaged or incorrect items. All outstanding liabilities that are reflected in the ACCEPTANCE PROTOCOL will be rectified within a period of 40 working days.

All electrical items' guarantees will be passed to the owner of the goods to be held in case of faulty workmanship or other claims requiring exchange or repair. All quotes are given in good faith.

- **Product Specification**

We have a policy of continuous product development and reserve the right to amend the specifications of any goods or products without prior notice in relation to future sales.

CATSTYLE™ has made every effort to display the products and their features and colors as accurately as possible. The displayed colors will depend upon your monitor. We can not guarantee that your monitor will accurately portray the actual colors and features of the products.

Photos, plans or other form of graphical presentation of the furniture projects are provided for visualization purpose only and may differ from actual reality. For latest updates please contact us.

- **Force Majeure**

In the event of a Force Majeure, deliveries prevented by regional/municipal orders or by any other matter over which CATSTYLE™ has no control, the company will not be liable for delay in deliveries. During any of the events CATSTYLE™'s obligations shall be suspended until such event cease and we can confirm a new delivery date.

- **Other**

CATSTYLE™ will always attempt to resolve any disputes through negotiation and amicably. However, in the unlikely event of any irreconcilable grievance or dispute, such will be managed in accordance with the Bulgarian law.

CATSTYLE™ is a trading name of ET "Kostadin Shopov", a company registered in the city of Smolian, Bulgaria and bound by the Bulgarian law.